



**DEPARTMENT OF BUSINESS AND INDUSTRY  
DIVISION OF INDUSTRIAL RELATIONS**

**Bulletin MCS 2602**

**May 21, 2026**

**Clarification of After-Hours Accident Response Requirements Under NAC 455C.526**

**1) Summary of Key Requirements**

All elevator and escalator accidents must be reported to the Mechanical Compliance Section (MCS) within the timeframes required in NAC 455C.526 (see attached).

**2) Accident Reporting Contact Information**

24-Hour Accident Response Contact Numbers:  
Las Vegas - (702) 493-8764  
Reno - (775) 200-8173

**3) Stakeholder Responsibilities During and After an Accident**

Stakeholders or their designated representatives are responsible for ensuring that:

- a. All accidents are reported within regulatory time requirements.
- b. The affected equipment remains out of service until MCS authorizes its return to operation.
- c. A service mechanic is onsite and available for the inspection.
- d. Accurate and complete information is provided when reporting the incident.

**4) Definition of After-Hours**

This Bulletin provides clarification of procedures for After-Hour elevator and escalator accidents reported between 5:00 p.m. to 7:00 a.m., all days of the week, including holidays.

**5) After-Hours Response Procedures for Accidents Reported**

**A. The MCS will respond to all accidents involving medical transport - regardless of day or time - when medical transport is required.**

- 1) The stakeholder notifies the Mechanical Compliance Section (MCS) of the accident per NAC 455C.526 (see attached).
- 2) The caller will be instructed to place the unit out of service until MCS authorizes the unit to be returned to operation.
- 3) The stakeholder/caller must arrange for the mechanic to be on site, and confirm availability with the MCS inspector, and notify MCS of the scheduled arrival time as soon as it is confirmed.

- 4) An MCS Inspector will respond at the time the mechanic is scheduled to be on site.
- 5) MCS will conduct an onsite inspection with a service mechanic present.

**B. For accidents reported between 8:00 p.m. and 7:00 a.m. where there is no medical transport, an MCS inspector will respond the next business day after 7:00 a.m.**

- 1) The stakeholder notifies MCS of the accident per NAC 455C.526 (see attached).
- 2) The caller will be instructed to place the unit out of service until MCS authorizes the unit to be returned to operation.
- 3) The stakeholder or caller must arrange for the mechanic to be on site, confirm the mechanic’s availability with the MCS inspector, and then notify MCS of the scheduled arrival time as soon as it is confirmed.
- 4) An MCS Inspector will respond and conduct an inspection at the agreed time, with the service mechanic and/or the property representative present the following day after 7:00a.m.

**6) Definition of “Medical Transport”**

Medical Transport means having the person or persons involved in the accident evacuated from the building by a medical response team due to bodily injury or medical necessity.

The following table summarizes actions required for different types of incidents:

Type of Incident	Description	Medical Transport	Required Action
Elevator Entrapment	Door Issues, and Mechanical Faults	Yes	A. (1), (2), (3), (4), (5)
Elevator Entrapment	Horseplay with Buttons	Yes	A. (1), (2), (3), (4), (5)
Escalator	Slip, Trip, and/or Fall Incidents on Escalators	Yes	A. (1), (2), (3), (4), (5)
Escalator	Power Bump/Failure	Yes	A. (1), (2), (3), (4), (5)
Moving Walk	Slip and Fall Incidents on Moving Walks	Yes	A. (1), (2), (3), (4), (5)
Moving Walk	Power Bump/Failure	Yes	A. (1), (2), (3), (4), (5)
Elevator Entrapment	Door Issues, and Mechanical Faults	No	B. (1), (2), (3), (4)
Elevator Entrapment	Horseplay with Buttons	No	B. (1), (2), (3), (4)
Escalator	Slip, Trip, and/or Fall Incidents on Escalators	No	B. (1), (2), (3), (4)
Escalator	Power Bump/Failure	No	B. (1), (2), (3), (4)
Moving Walk	Slip and Fall Incidents on Moving Walks	No	B. (1), (2), (3), (4)
Moving Walk	Power Bump/Failure	No	B. (1), (2), (3), (4)

**Conclusion**

The Mechanical Compliance Section is committed to ensuring public safety while providing consistent, timely, and professional service to all stakeholders. MCS works collaboratively with owners, contractors, and mechanics to support safe operations, clear communication, and statewide regulatory compliance. These clarified procedures ensure that every response to an elevator accident upholds the highest standards of customer service and public safety by promoting timely communication, accurate reporting, and consistent statewide oversight.

## Attachment: Code References

### Accident Reporting Requirements NAC 455C.526

2. After an operating permit has been issued for an elevator, the owner of the elevator or his or her agent shall notify the Mechanical Compliance Section of every accident involving the elevator:

- (a) In the case of a bodily injury, within 8 hours after the accident; and
- (b) In all other cases, by noon on the next business day after the accident.

3. The elevator mechanic, licensed elevator contractor or owner of the elevator or his or her agent shall provide any assistance required by the Mechanical Compliance Section for the investigation of an accident or for any inspection relating to an accident.

4. The Mechanical Compliance Section shall, as soon as practicable after receiving notification of an accident, make an inspection and keep in its files a complete report of its findings, including a detailed list of all material facts and information available and the cause, as far as it can be determined, for the accident.

5. If an accident may have been caused by the failure, malfunction or destruction of any part of an elevator, the elevator must be shut down immediately, must be barricaded and cannot be restored to service until:

- (a) The Mechanical Compliance Section has been notified;
- (b) The elevator has been made safe;
- (c) The elevator has been inspected by the Mechanical Compliance Section and, if necessary, tested by an elevator mechanic; and
- (d) Any repairs, changes or alterations have been approved by the Mechanical Compliance Section.

6. If an accident involves the failure of an elevator, no part of the elevator may be removed or disturbed on the elevator car, machine room or hoistway until the Mechanical Compliance Section authorizes that removal, unless human life is endangered or the removal is necessary to limit further damage.

7. As used in this section, "accident" means an event resulting from the operation of an elevator that:

- (a) Causes serious bodily injury;
- (b) Causes a person or persons to be evacuated from the elevator; or
- (c) Requires an alteration, repair or replacement of the elevator.

(Added to NAC by Div. of Industrial Relations by R101-02, eff. 12-15-2004; A by R077-14, 1-16-2015; R045-20, 10-26-2020)